

THE LINK

BETWEEN ADEQUACY AND ACCURACY

HOW PROVIDER DATA ACCURACY IMPACTS NETWORK ADEQUACY

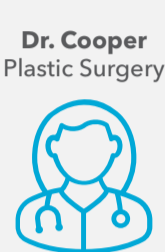
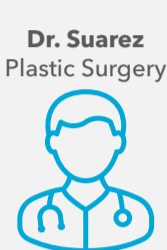
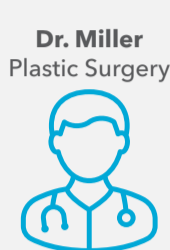
UNDERSTANDING THE CONNECTIONS

Maintaining a provider network can be a challenging balancing act for health plans. Network adequacy and provider data accuracy are two key components of a successful provider network, and yet they are often dealt with independently. As health plans work to correct provider information, they must also consider the impact that will have on network adequacy. **Let's take a closer look at an example of how this can happen.**



EXAMPLE: HEALTH PLAN A

In County X, Health Plan A has 9 Servicing Providers for Plastic Surgery. **At first glance, it appears they have network adequacy covered.**



After taking a closer look at the providers, it is revealed that only 1 provider has attested to the required information. Health Plan A must remove the other 8 providers to comply with provider directory accuracy regulations. This left them with only Dr. Collins – who alone does not allow the health plan to meet the network adequacy requirements for the county. **The result? Health Plan A now has a specialty gap they need to fill.**



Attestation Age: **Not Attested**
Serves: **98.7%**

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Serves: **98.7%**

Attestation Age: **Not Attested**
Serves: **96.4%**

Attestation Age: **Not Attested**
Serves: **100%**



Attestation Age: **Not Attested**
Serves: **0.9%**

Attestation Age: **81 Days**
Serves: **70.4%**

Attestation Age: **Not Attested**
Serves: **100%**

Attestation Age: **Not Attested**
Serves: **100%**

Attestation Age: **Not Attested**
Serves: **100%**



ONLY ONE PROVIDER has attested to the required information in the past 90 days.

Dr. Collins only services **70.5% OF ELIGIBLES.**

New Gap

Doesn't meet network adequacy requirements.

HAVING THE RIGHT RESOURCES CAN IMPROVE YOUR NETWORK ADEQUACY AND ACCURACY

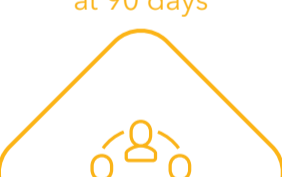
To tackle the challenges posed by network adequacy and provider data accuracy requirements, health plans need a **comprehensive solution and approach that can ingest data from multiple sources across various input channels and perform regular outreach to providers.** Quest Analytics can help health plans with this challenge, providing a comprehensive solution to ensure network adequacy and data accuracy compliance.

Network Data Ingestion

Multi-Channel Outreach
Rolling Outreach at 90 days

Analysis & Inspection
Multi-Source Verification

Actionable Insights
QES Core



Aggregation & Consolidation
One To Many

Provider Attestation
Individual & Group

Confidence Scoring
Machine Learning



Consulting

Uniquely Quest Analytics

SAVE TIME, STAY COMPLIANT WITH QUEST ANALYTICS™

With Quest Enterprise Services™, you gain the **tools you need to establish a provider data verification process that's right for your business.** Whether you're looking for a quick snapshot of the latest changes in your data, needing to take a deep dive into provider information or wanting an easier way to make strategic decisions about your network, **we have you covered.**

Contact us today to see how we can help improve your provider data accuracy.

